



# Quality Policy

Talco Group is a leading civil contractor providing extensive construction and project management services to the resources, energy and infrastructure sectors, As an Equal Opportunity employer, Talco Group is committed to maintaining a safe and inclusive work environment for all employees' contractors and clients,

Talco Group provides quality products and services that always meets the following criteria:

- Always available as agreed with our client's commencement and completion on time with minimum disruption.
- All services and parts supplied shall be fit for purpose as per client specification or, in the absence of client specification, to the relevant Australian Standard.
- We shall provide a level of workmanship and or design to achieve the more stringent of product manufacturer's requirements, statutory requirements or a specified by the client.
- Provide an enthusiastic, proactive and cooperative management approach in all our dealings with internal and external clients to achieve agreed quality targets.

Talco Group shall achieve, monitor and maintain the above through its Quality Management System.

Talco Group is committed to the ongoing training of management and employees as well as selective recruitment to ensure compliance with all statutory requirements and quality of workmanship.

To assist in ongoing quality improvement, our teams are required to participate in company continuous improvement programs and to cooperate fully with our clients in all aspects of project specific quality requirements.

The operations of this policy and the identification of quality requirements for Talco Group will be monitored by the undersigned having overall responsibility for Quality Management.

**Patrick Nicholson**

**Director**

**January 2022**